Test 01

LC

**PART 1**

**Question 1**



(A) A woman is painting a house.

**(B) A woman is watering a plant.**

(C) A woman is fixing a door.

(D) A woman is sweeping a walkway.

Đáp án đúng: **(B) A woman is watering a plant.**

**Question 2**

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(A) They’re folding some paper.

(B) They’re putting a picture in frame.

**(C) They’re studying a drawing.**

(D) They’re closing a window.

Đáp án đúng : **(C) They’re studying a drawing.**

**Question 3**

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(A) The man is turning on a light.

(B) The man is giving the woman a book.

(C) The woman is posting signs on a wall.

**(D) The woman is typing on a keyboard.**

**Đáp án đúng (D) The woman is typing on a keyboard.**

**Question 4**



**(A) Some clothing has been hung up.**

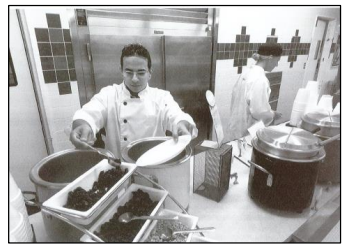
(B) Some boxes are stacked on a cart.

(C) A bag has fallen on the floor.

(D) A chair has been pushed under a desk.

Đáp án đúng: **(A) Some clothing has been hung up.**

**Question 5**

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(A) Some customers are paying for their meals.

(B) Some workers are washing dishes.

(C) Some food is being placed in a refrigerator.

**(D) Some large cooking pots are on a counter.**

Đáp án đúng : **(D) Some large cooking pots are on a counter.**

**Question 6**

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(A) Runners are lined up for the start of a race.

(B) Some people are cheering for a sports team.

**(C) An athletic field is located near some trees.**

(D) Lawn mowers are being used to cut the grass

Đáp án đúng: **(C) An athletic field is located near some trees.**

**PART 2**

**Question 7**

W-Br: Who wants to organize the patient files?

M-Au:

**(A) Min-Su would like to.**

(B) Our phone number has changed.

(C) A well-run organization.

Đáp án đúng: **(A) Min-Su would like to.**

**Question 8**

W-Am: Why didn’t Miranda shut down the computers yesterday?

M-Cn:

(A) Yes, my new laptop.

(B) Outside of office 101.

**(C) Because she left early.**

Đáp án đúng: **(C) Because she left early.**

**Question 9**

M-Au: Would you like the pie or the pudding for dessert?

W-Br:

(A) About five dollars.

**(B) The pie sounds delicious.**

(C) I just put it on.

Đáp án đúng: **(B) The pie sounds delicious.**

**Question 10**

M-Cn: Didn’t you read Mr. Kim’s memo?

M-Au:

(A) He used to live there.

(B) A newspaper article.

**(C) Yes, I read it this morning.**

Đáp án đúng: **(C) Yes, I read it this morning.**

**Question 11**

W-Br: We can put a seafood dish on the menu, can’t we?

W-Am:

(A) They're in a stack over there.

(B) A restaurant with a view of the ocean.

**(C) We can if you’d like.**

Đáp án đúng: **(C) We can if you’d like.**

**Question 12**

W-Am: Who managed the flower store last year?

M-Cn:

(A) No, a monthly order.

(B) Some yellow roses, please.

**(C) Marta did it**

Đáp án đúng: **(C) Marta did it**

**Question 13**

W-Br: Do you mind filling out our customer satisfaction survey?

M-Au:

(A) I filled the tank in the car yesterday.

**(B) Sure, I can do that.**

(C) The stairs are around the corner

Đáp án đúng: **(B) Sure, I can do that.**

**Question 14**

M-Cn: Why aren’t those workers wearing their uniforms?

W-Br:

**(A) Because they just finished their shift.**

(B) I did work in manufacturing.

(C) A green shirt and jacket.

Đáp án đúng: **(A) Because they just finished their shift.**

**Question 15:**

M-Au: Do you want me to ask Jake about the report?

W-Br:

**(A) Yes, that's a good idea.**

(B) Somewhere on your desk.

(C) How was the conference?

Đáp án: **(A) Yes, that's a good idea.**

**Question 16**

W-Br: Should I display the data on a chart or on a graph?

W-Am:

(A) They’re more energy efficient.

(B) No, that can't be right.

**(C) A graph would be better.**

Đáp án đúng: **C) A graph would be better.**

**Question 17**

W-Am: Where can I get breakfast near this hotel?

M-Au: (A) Cream and sugar, please.

**(B) Well, you have a few options.**

(C) I believe so.

Đáp án đúng: **(B) Well, you have a few options.**

**Question 18**

M-Au: What was our net profit for the second quarter?

W-Am:

(A) No, he arrived first.

(B) At the new tennis club.

**(C) Ten thousand dollars**

Đáp án đúng: **(C) Ten thousand dollars**

**Question 19**

M-Cn: Why don't you check the prices at a different paint store?

W-Br:

**(A) Is there one that you suggest?**

(B) Check-in is at eleven o'clock.

(C) No, she's a photographer.

Đáp án đúng: **(A) Is there one that you suggest?**

**Question 20**

M-Au: When will the presentation begin?

W-Am:

**(A) Actually, I'm not presenting today.**

(B) The production numbers.

(C) A screen and a projector

Đáp án đúng: **(A) Actually, I'm not presenting today.**

**Question 21**

W-Br: We're trying to cut our delivery times.

M-Cn

(A) The cords are too long.

**(B) Our customers will appreciate that.**

(C) The boxes in the closet

Đáp án đúng: **(B) Our customers will appreciate that.**

**Question 22**

M-Cn: How much juice should I buy for the staff meeting?

W-Br:

(A) Sure, I'll take the receipt to accounting.

**(B) Everyone from the department’s attending.**

(C) Do you want to get some lunch now?

Đáp an đúng: **(B) Everyone from the department’s attending.**

**Question 23**

W-Br: Shouldn’t you have left for your trip already?

M-Au:

(A) A couple of suitcases.

**(B) The flight was delayed.**

(C) Actually, it's on the right

Đáp an đúng: **(B) The flight was delayed.**

**Question 24**

W-Br: Has the warranty expired for our solar-powered lights?

M-Cn:

**(A) No, we still have two more months.**

(B) On the wall beneath the whiteboard.

(C) The session starts at ten A.M.

Đáp an đúng: **(A) No, we still have two more months.**

**Question** **25**

W-Am: You’ve placed the supply order, haven’t you?

M-Au:

(A) On the desk is fine.

(B) It was a surprise party.

Đáp an đúng: **(C) I just submitted the payment**

**Question** **26**

M-Cn: When are you showing your clients the house on Bell Street?

W-Am:

(A) On the third floor.

**(B) Tomorrow afternoon.**

(C) It’s playing at the downtown theater.

Đán án đúng: **(B) Tomorrow afternoon.**

**Question 27** M-Cn: How long will the building addition take to complete?

W-Br:

**(A) I’m reviewing the plans now.**

(B) You can take that.

(C) In the back of the truck.

Đáp án đúng: **(A) I’m reviewing the plans now.**

**Question** **28**

M-Au: Which envelope should I use to mail these photos?

W-Am:

(A) No, I’m not using it.

(B) By the post office.

**(C) Are you sending them express?**

đáp án đúng: **(C) Are you sending them express?**

**Question** **29**

M-Cn: The quality-control team is inspecting the factory soon. W-Am:

(A) Some spare parts.

(B) Thanks, it went well.

**(C) Everything is ready**

Đáp án đúng: **(C) Everything is ready**

**Question** **30**

M-Cn: Where’s the nearest bus stop?

W-Br:

(A) They work closely together.

(B) He left it at home.

**(C) I’m going there now**

đáp án đúng: **(C) I’m going there now**

**Question** **31**

M-Au: Could I come to your office today to sign the rental contract?

W-Am:

(A) A one-bedroom apartment.

**(B) I’ll be here until five o'clock.**

(C) Two thousand dollars a month

Đáp án đúng: **(B) I’ll be here until five o'clock.**

**PART 3**

**Question 32 – 34**

32. Where is the conversation most likely taking place?

(A) At a hardware store

(B) At a clothing shop

**(C) At a bakery**

(D) At a pharmacy

Đáp án đúng: **(C) At a bakery**

33. How do the speakers hope to increase sales?

(A) By advertising online

**(B) By offering a new product**

(C) By providing free delivery

(D) By discounting some items

Đáp án đúng: **(B) By offering a new product**

34. What will the man do next?

(A) Contact a vendor

(B) Talk to a colleague

(C) File some invoices

**(D) Get some more supplies**

Đáp án đúng: **(D) Get some more supplies**

**Question 35 – 37**

35. What does the woman say a town recently did?

(A) It elected a mayor.

(B) It fixed a train line.

(C) It cleaned up a community park.

(D) It added a bicycle lane

36. Why is the woman pleased about a change?

(A) Her monthly bills are lower.

**(B) Her commute is quicker.**

(C) Recycling is easier.

(D) A neighborhood looks nicer.

Đáp án đúng: **(B) Her commute is quicker.**

37. What does the man suggest the woman do?

**(A) Join a club**

(B) Enter a competition

(C) Check an agenda

(D) Post a review

Đáp án đúng: **(A) Join a club**

**Question 38 – 40**

38. What type of company do the men work for?

(A) An architectural firm

**(B) An engineering firm**

(C) A construction company

(D) An electronics manufacturer

Đáp án đúng: **(B) An engineering firm**

39. What is the purpose of the telephone call?

(A) To cancel an order

**(B) To arrange an interview**

(C) To ask about a policy (D) To confirm a reservation

Đáp án đúng: **(B) To arrange an interview**

40. What will be sent to the woman?

(A) A magazine article

(B) A warranty

**(C) Directions to a location**

(D) Instructions for refunds

Đáp án đúng: **(C) Directions to a location**

**Question 41 – 43**

41. Where does the man work?

(A) At a bus station

(B) At a financial firm

**(C) At a dental office**

(D) At an auto repair shop

Đáp án đúng: **(C) At a dental office**

42. What does the man offer to contact the woman about?

(A) A business’s holiday hours

**(B) An appointment opening**

(C) The status of a delivery

(D) The cost of a service

Đáp án đúng: **(B) An appointment opening**

43. Why does the man say, “the Number 10 bus stops right outside our building”?

**(A) To recommend that the woman take the bus**

(B) To request that a bus route be extended

(C) To correct an error on a map

(D) To complain about traffic noise

Đáp án đúng: **(A) To recommend that the woman take the bus**

**Question 44 – 46**

44. Where are the speakers?

(A) At a department store

(B) At a medical clinic

(C) At a library

**(D) At a bank**

Đáp án đúng: **(D) At a bank**

45. What is the woman trying to do?

(A) Pick up a prescription

(B) Join a rewards program

**(C) Make a deposit**

(D) Borrow a book

Đáp án đúng: **(C) Make a deposit**

46. What will the man do next?

(A) Speak to a manager

**(B) Prepare some forms**

(C) Refund a purchase

(D) Upgrade some software

Đáp án đúng: **(B) Prepare some forms**

**Question 47 – 49**

47. What product are the distributors coming to see?

(A) A vehicle

(B) A mobile phone

(C) A computer desk

**(D) A refrigerator**

Đáp án đúng: **(D) A refrigerator**

48. Why has the meeting been rescheduled?

(A) Some materials did not arrive.

(B) Some employees are still training.

**(C) A flight was delayed.**

(D) A room was not available.

Đáp án đúng: **(C) A flight was delayed.**

49. What will the woman do next?

**(A) Call a car service**

(B) Submit some paperwork

(C) Hire some caterers

(D) Inspect some equipment

Đáp án đúng: **(A) Call a car service**

**Question 50 – 52**

50. Where are the speakers?

**(A) At a conference**

(B) At a factory tour

(C) At an interview

(D) At a laboratory

Đáp án đúng: **(A) At a conference**

51. What does the man say he wants to do?

(A) Take some pictures

**(B) Ask a question**

(C) Look at some machinery

(D) Review a slide show

Đáp án đúng: **(B) Ask a question**

52. What does the woman remind the man to do?

(A) Send a resume

(B) Pay a fee

**(C) Choose an item**

(D) Enjoy some refreshments

Đáp án đúng: **(C) Choose an item**

**Question 53 – 55**

53. What business is the man calling from?

(A) An architectural firm

(B) A marketing agency

(C) An electronics store

**(D) A printing shop**

Đáp án đúng: **(D) A printing shop**

54. Why does the woman say, “We actually have a new company logo”?

(A) To compliment a colleague

(B) To reassure a client

**(C) To request an update to an order**

(D) To express surprise at a decision

Đáp án đúng: **(C) To request an update to an order**

55. What does the woman ask the man to do?

**(A) Charge a credit card**

(B) Obtain a supervisor’s approval

(C) Close an account

(D) Update a contract

Đáp án đúng: **(A) Charge a credit card**

**Question 56 – 58**

56. What do the women do at the museum?

(A) Manage the gift shop

**(B) Lead tours**

(C) Collect donations

(D) Restore paintings

Đáp án đúng: **(B) Lead tours**

57. What most likely caused an increase in museum visitors?

(A) Free parking

(B) Extended hours of operation

**(C) A new exhibit**

(D) Lower ticket prices

Đáp án đúng: **(C) A new exhibit**

58. According to the man, what will happen on Thursday?

(A) A film will be shown.

(B) An article will be published.

(C) A city official will host a fund-raiser.

**(D) An art collector will give a talk.**

đáp án đúng: **(D) An art collector will give a talk.**

**Question 59 – 61**

59. What problem does the man have?

(A) He was overcharged for a service.

(B) He forgot his password.

(C) His computer has not been delivered.

**(D) His computer is not working properly**

Đáp án đúng: **(D) His computer is not working properly**

60. What did the man’s purchase include?

(A) A screen protector

(B) A carrying case

**(C) Technical support**

(D) Virus protection

Đáp án đúng: **(C) Technical support**

61. What information does the woman request?

**(A) A phone number**

(B) A mailing address

(C) A model number

(D) A purchase date

Đáp án đúng: **(A) A phone number**

**Question 62 – 64**

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62. What are the speakers preparing for?

(A) A job fair

**(B) A client visit**

(C) A training session

(D) A retirement dinner

Đáp án đúng: **(B) A client visit**

63. Look at the graphic. How much will the speakers most likely spend per person?

(A) $6

(B) $8

(C) $10

**(D) $12**

Đáp án đúng: **(D) $12**

64. What does the woman say she will do next?

(A) Prepare an itinerary

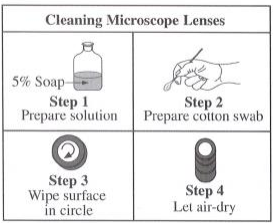
(B) Buy some train passes

(C) Visit some restaurants

**(D) Confirm a hotel reservation**

Đáp án đúng: **(D) Confirm a hotel reservation**

**Question 65 – 67**

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65. Why does the woman want to talk to the man?

(A) To ask for some advice

**(B) To discuss a complaint**

(C) To explain a schedule change

(D) To decline an invitation

Đáp án đúng: **(B) To discuss a complaint**

66. Look at the graphic. Which step in the procedure does the woman mention?

(A) Step 1

**(B) Step 2**

(C) Step 3

(D) Step 4

Đáp án đúng: **(B) Step 2**

67. What does the woman say she will do?

**(A) Post some instructions**

(B) Put away some equipment

(C) Write a report

(D) Forward an e-mail

Đáp án đúng: **(A) Post some instructions**

**Question 68 – 70**

68. Where do the speakers most likely work?

(A) At a hardware store

(B) At a driving school

**(C) At an automotive supply company**

(D) At an international shipping company

Đáp án đúng: **(C) At an automotive supply company**

69. Look at the graphic. Which month’s sales figures does the woman ask about?

(A) January

**(B) February**

(C) March

(D) April

Đáp án đúng: **(B) February**

70. What does the man say they will do this month?

(A) Launch a new marketing campaign

**(B) Offer a discount for bulk purchases**

(C) Hire a consultant

(D) Increase production

Đáp án đúng: **(B) Offer a discount for bulk purchases**

**PART 4**

**Question 71 – 73**

71. According to the speaker, what will take place on Saturday?

(A) A retirement party

**(B) A holiday parade**

(C) A business workshop

(D) A company picnic

Đáp án đúng: **(B) A holiday parade**

72. Where do the listeners work?

(A) At a bank

(B) At an amusement park

**(C) At a restaurant**

(D) At a police station

Đáp án đúng: **(C) At a restaurant**

73. What does the speaker suggest that the listeners do?

(A) Wear warm clothing

**(B) Use public transportation**

(C) Pack a lunch

(D) Bring identification

Đáp án đúng: **(B) Use public transportation**

**Question 74 – 76**

74. Where does the speaker most likely work?

(A) At an advertising agency

(B) At a technology firm

(C) At an art museum

**(D) At an electronics store**

Đáp án đúng: **(D) At an electronics store**

75. What is the talk mainly about?

(A) Updating a logo

(B) Changing a display

**(C) Organizing a contest**

(D) Offering a seminar

76. What does the speaker say he will do this morning?

Đáp án đúng: **(C) Organizing a contest**

**(A) Set up a meeting**

(B) Submit a supply order

(C) Update a Web site

(D) Print some posters

Đáp án đúng: **(A) Set up a meeting**

Question 77 – 79

77. What is the speaker mainly discussing?

(A) A computer program

**(B) A conveyor belt**

(C) A storage space

(D) A cooling fan

Đáp án đúng: **(B) A conveyor belt**

78. What key difference does the speaker point out?

**(A) Some machinery will run faster.**

(B) Some alarms are more sensitive.

(C) A password has been changed.

(D) A time sheet is online

Đáp án đúng: **(A) Some machinery will run faster.**

79. What does the speaker say the listeners must do?

(A) Speak with a supervisor

(B) Sign a document

**(C) Watch a video**

(D) Work extra hours

Đáp án đúng: **(C) Watch a video**

Question 80 – 82

80. According to the speaker, what will happen on Wednesday?

(A) A career fair

(B) A promotional sale

(C) A work site inspection

**(D) An employee orientation**

đáp án đúng: **(D) An employee orientation**

81. What does the speaker imply when she says, “I don't have any appointments tomorrow”?

(A) She has not been successful with a client.

(B) She thinks a schedule is wrong.

**(C) She has time to take over a task.**

(D) She needs to leave work early

Đáp án đúng: **(C) She has time to take over a task.**

82. What does the speaker ask the listener to do?

**(A) Call her back**

(B) Check a calendar

(C) Reserve a booth

(D) Cancel an event

Đáp án đúng: **(A) Call her back**

Question 83 – 85

83. According to the speaker, what is special about this month’s issue of Tech Now?

(A) It is free for university students.

**(B) It is about women in technology.**

(C) It is the magazine’s first issue.

(D) It has a reader survey.

84. Who is Erika Cliffton?

Đáp án đúng: **(B) It is about women in technology.**

**(A) A company's founder**

(B) A journalist

(C) An athlete

(D) A financial consultant

Đáp án đúng: **(A) A company's founder**

85. What does the magazine offer this week with a subscription?

**(A) A laptop case**

(B) An umbrella

(C) Access to job listings

(D) A discount coupon for a store

86. What is the broadcast mainly about?

Đáp án đúng: **(A) A laptop case**

**(A) Diet advice**

(B) Exercise tips

(C) Improving sleep

(D) Reducing stress

Đáp án đúng: **(A) Diet advice**

87. Why does the speaker say she is surprised?

(A) A task can be very time-consuming.

**(B) A popular view is incorrect.**

(C) A local business is closing.

(D) A speaker is arriving late.

Đáp án đúng: **(B) A popular view is incorrect.**

88. Why does the speaker say, “We’ll be talking about that on next week's broadcast”?

(A) To change a schedule

(B) To make a complaint

(C) To refuse a request

**(D) To publicize a future episode**

đáp án đúng: **(D) To publicize a future episode**

Question 89 – 91

89. According to the speaker, what is unique about the airport?

**(A) It will be powered by solar energy.**

(B) It will be made from recycled materials.

(C) It will be built by a famous architect.

(D) It will be the largest in the country.

Đáp án đúng: **(A) It will be powered by solar energy.**

90. What does the speaker say will happen next month?

(A) A board meeting

(B) A training session

**(C) A job fair**

(D) A grand opening

Đáp án đúng: **(C) A job fair**

91. According to the speaker, how can the listeners get information about the construction firm?

(A) By dialing a toll-free number

**(B) By visiting a Web site**

(C) By watching a documentary

(D) By picking up a brochure

Đáp án đúng: **(B) By visiting a Web site**

Question 92 – 94

92. What is the topic of this week’s podcast?

(A) Historical monuments

**(B) Some missing paintings**

(C) Classical literature

(D) European composers

Đáp án đúng: **(B) Some missing paintings**

93. Who is the guest on this week’s podcast?

(A) An actor

(B) A travel agent

(C) A politician

**(D) A professor**

Đáp án đúng: **(D) A professor**

94. Why does the speaker say, “this program is only made possible by the financial support of our members”?

**(A) To encourage the listeners to make a donation**

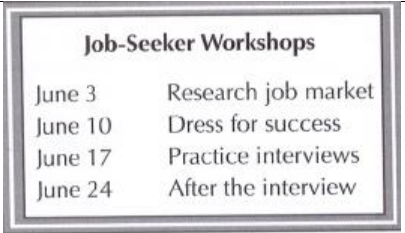
(B) To apologize for a limited number of episodes

(C) To prevent people from getting a bonus

(D) To express concern about a proposal

Đáp án đúng: **(A) To encourage the listeners to make a donation**

Question 95 – 97



95. Look at the graphic. On which date is the talk being given?

(A) June 3

(B) June 10

**(C) June 17**

(D) June 24

Đáp án đúng: **(C) June 17**

96. What will the listeners do after the break?

(A) Answer survey questions

**(B) Participate in group work**

(C) Review some resumes

(D) Watch a video

Đáp án đúng: **(B) Participate in group work**

97. What does the speaker remind the listeners about?

(A) Some research questions

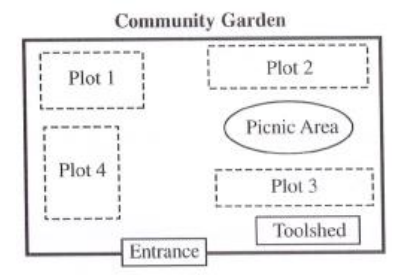
(B) Some schedule changes

(C) A payment method

**(D) A sign-in sheet**

Đáp án đúng: **(D) A sign-in sheet**

Question 98 – 100

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98. Who is the speaker?

(A) A security guard

**(B) A project coordinator**

(C) A course instructor

(D) A news journalist

Đáp án đúng: **(B) A project coordinator**

99. Look at the graphic. Where will herbs be planted?

(A) Plot 1

(B) Plot 2

**(C) Plot 3**

(D) Plot 4

Đáp án đúng: **(C) Plot 3**

100. What does the speaker plan to do on Saturday?

(A) Lead a tour

(B) Attend a picnic

(C) Take some photographs

**(D) Install a fence**

đáp án đúng: **(D) Install a fence**

**RC**

**PART 5**

**Question 101**

101. Departmental restructuring will be discussed at the monthly meeting.

1. **next**
2. always
3. soonL
4. Like

Đáp án đúng: (A) next

**Question 102**

102. To keep park beautiful, please place your non-recyclables in the available trash cans.

1. **our**
2. we
3. us
4. ours

Đáp án đúng: (A) our

**Question 103**

103. Mr. Hardin additional images of the office building he is interested in leasing.

1. informed
2. asked
3. advised
4. **requested**

Đáp án đúng: (D) requested

**Question 104**

104. A team of agricultural experts will be brought to try to improve crop harvests.

1. because
2. either
3. between
4. **together**

Đáp án đúng: (D) together

**Question 105**

105. The board of Galaxipharm \_\_\_Mr. Kwon’s successor at yesterday's meeting

1. **named**
2. granted
3. founded
4. proved

Đáp án đúng: (A) named

**Question 106**

106. If your parking permit is damaged, bring it to the entrance station for a

.

1. **replacement**
2. replacing
3. replace
4. replaces

Đáp án đúng: (A) replacement

**Question 107**

107. Mr. Ahmad decided to reserve a private room for the awards dinner

the restaurant was noisy.

1. rather than
2. **in case**
3. such as
4. unless

Đáp án đúng: (B) in case

**Question 108**

108. Ms. Jones has provided a estimate of the costs of expanding distribution statewide.

1. conserve
2. conserves
3. **conservative**
4. conservatively

đáp án đúng: (C) conservative

**Question 109**

109. Each quarter, Acaba Exports sets sales goals for its staff.

1. compact
2. wealthy
3. faithful
4. **realistic**

đáp án đúng: (D) realistic

**Question 110**

110. Ms. Garcia was delighted to receive that her company soon will be featured in the in Town Times magazine.

1. notify
2. **notification**
3. notifying
4. notifies

đáp án đúng: (B) notification

**Question 111**

111. Children under five years of age are eligible free vision tests.

1. over
2. down
3. **for**
4. out

đáp án đúng: (C) for

**Question 112**

112. Drivers on the Partan Expressway are reminded to drive throughout July because of the ongoing construction work.

1. caution
2. **cautiously**
3. cautious
4. cautiousness

đáp án đúng: (B) cautiously

**Question 113**

113. The committee will resume its weekly meetings Ms. Cheon returns from Scotland on September 17.

1. that
2. **once**
3. as well
4. then

đáp án đúng: (B) once

**Question 114**

114. The initiative aims to provide public transportation for commuters living in the outer suburbs.

1. **proposed**
2. proposing
3. proposal
4. propose

đáp án đúng: (A) proposed

**Question 115**

115. Yesterday’s storm interrupted the services of the Duddula, Inc., satellite communications system.

1. annually
2. anytime
3. whenever
4. temporarily

đáp án đúng: (D) temporarily

**Question 116**

116. Even though Cabrera Pictures and Marcella Images make very different films, are successful movie studios.

1. several
2. everybody
3. some
4. **both**

đáp án đúng: (D) both

**Question 117**

117. of tasks can make a manager’s job easier and help other

employees learn new skills.

1. Reputation
2. Foundation
3. **Delegation**
4. Permission

đáp án đúng: (C) Delegation

**Question 118**

118. Proceeds from the sale of Delcrest Corporation were equally among the founder's three daughters.

1. divisions
2. dividing
3. divide
4. **divided**

đáp án đúng: (D) divided

**Question 119**

119 . \_\_\_\_\_ higher than average ticket prices, every performance of Aiden North’s new play is sold out for the next six months.

1. Throughout
2. Except for
3. **Despite**
4. Prior to

đáp án đúng: (C) Despite

**Question 120**

120. Ricardo Sosa, the executive chef at Restaurant Ninal, responds to guests’ suggestions .

1. respect
2. respects
3. **respectfully**
4. respected

đáp án đúng: (C) respectfully

**Question 121**

121. Mr. Koster is negotiating the of the new contract with Arban, Inc.

1. **scope**
2. turn
3. grip
4. drive

đáp án đúng: (A) scope

**Question 122**

122. The equipment-use guidelines on our internal corporate Web site.

1. may find
2. **can be found**
3. have found
4. have to find

đáp án đúng: (B) can be found

**Question 123**

123. Professor Han created spreadsheets to calculate the farm’s irrigation needs

.

1. dominantly
2. **precisely**
3. relatively
4. widely

đáp án đúng: (B) precisely

**Question 124**

124. For hiring purposes, five years of professional experience is to having achieved certification.

1. reasonable
2. appropriate
3. **equivalent**
4. significant

đáp án đúng: (C) equivalent

**Question 125**

125. South Regent Aviation is adopting measures to reduce fuel expenses by cargo loads.

1. light
2. lighten
3. lightly
4. **lightening**

đáp án đúng: (D) lightening

**Question 126**

126. the most challenging aspect of accepting a new position is negotiating a salary that is both fair and satisfying.

1. **Perhaps**
2. Outside
3. Every
4. While

đáp án đúng: (A) Perhaps

**Question 106**

127. Complaints about its new line of kitchen appliances led Loxevo, Inc., to adopt higher for assessing quality.

1. **standards**
2. features
3. risks
4. institutions

đáp án đúng: (A) standards

**Question 106**

128. The chief engineer noted that constructing another bridge would be more than repairing the existing structure.

1. economy
2. economics
3. economically
4. **economical**

đáp án đúng: (D) economical

**Question 106**

129. Jansen Bus Company drivers are expected to complete regular trainings maintaining their state licenses.

1. **in addition to**
2. according to
3. inside
4. within

đáp án đúng: (A) in addition to

**Question 106**

130. Ms. DeSoto all employees to come to last week’s budget meeting even though only officers were obligated to attend.

1. to have urged
2. **had urged**
3. will have urged
4. was urged

đáp án đúng: (B) had urged

**PART 6**

**Question 131 – 134**

**Lakeview Railway Onboard Bicycle Policy** Would you like to use your bicycle to explore the Lakeview Corridor Scenic Area? Our trains have the (131) you need to safely transport your bike. When booking your ticket, just remember that reservations (132) for both you and your bicycle. Reserve your bicycle spot (133) . There are a limited number of storage racks on each train. You are responsible for stowing your bike securely. (134) .Lakeview Railway does not take responsibility for bicycles lost or damaged aboard our trains.

131.

1. stock
2. **equipment**
3. property
4. revenue

đáp án đúng: (B) equipment

132.

1. require
2. requiring
3. **are required**
4. were required

đáp án đúng: (C) are required

133.

1. **early**
2. again
3. more
4. instead

đáp án đúng: (A) early

Question 135 – 138

Corelli’s Bakery

15 Middlemass Street

Youngstown, Ohio 44515 Dear Valued Customer:

For the last three years we have charged the same wholesale prices for our baked goods, including cakes, pies, cookies, and brownies. We regret that sharply rising prices for our raw ingredients, such as sugar and fruit, have forced us to raise our prices by 5 percent (135) August 1. We have made every attempt to avoid this price increase. (136) , we refuse to compromise on the quality of our products. Using the best ingredients available will allow us to provide the delicious desserts your restaurant guests have come to expect.

(137) . We appreciate your (138)

and look forward to continuing to serve you. Sincerely, Tony Corelli, Owner

135.

1. actual
2. future
3. practical
4. **effective**

đáp án đúng: (D) effective

136.

1. Similarly
2. Therefore
3. However
4. Accordingly

Đáp án đúng: However

137.

1. **We believe you will see that our products are still a great value.**
2. Our efforts to stay profitable have not been successful.
3. We hope our competitors will raise their prices too.

Our products are healthier than traditional baked goods

Đáp án đúng: (A) We believe you will see that our products are still a great value.

138.

1. supportive
2. **support**
3. supporter
4. supports

đáp án đúng: (B) support

Question 139 – 142

**To**: Noora Abadi

**From**: Alexis Palmer

**Subject**: Informational interview

**Date**: 4 February Dear Ms. Abadi:

Thank you for taking the time to meet with me yesterday about careers in the aerospace industry. Your (139) were helpful and have inspired me to seek additional work experience in the field before I apply to graduate school.

I will consult the Web sites you recommended for job opportunities. As you also suggested, I will (140) a membership in the Eastern Aeronautics Professional Association.

(141) . I appreciate the information you shared about the organization's conference at the end of the month.

Thank you again for your (142) assistance.

Sincerely,

Alexis Palmer

139.

1. **insights**
2. surveys
3. improvements
4. revision

đáp án đúng: (A) insights

140.

1. resolve
2. predict
3. consider
4. advertise

đáp án đúng: (C) consider

141.

1. **I look forward to networking with other professionals in the field.**
2. My membership will expire at the end of the year.
3. I will be giving a presentation at the conference.
4. I would like to apply for the position soon.

Đáp án đúng: (A) I look forward to networking with other professionals in the field.

142.

1. generosity
2. **generous**
3. generously
4. generousness

đáp án đúng: (B) generous

Question 143 – 146

15 October

GPO Box 985

CANBERRA ACT 6512

Dear Ms. Wilson,

On behalf of the Australia Wildlife Park Association, thank you for your donation of

40 AUD to our national park. (143)

. Individual contributions have helped it stay open to visitors for more than 50 years. Our goal is to keep the park system running effectively for future (144)

to enjoy. Enclosed please find a copy of our brochure, which lists various

programmes (145) to benefit both park visitors and our wildlife habitats.Please consider (146) one of these programmes in the future. The money would be used wisely and would be deeply appreciated.

Sincerely,

Akosua Masika, Membership Chair

143.

1. The association grants scholarships for those studying zoology.
2. **Supporters like you help preserve the park for public use.**
3. We hope you enjoyed your visit to the park today.
4. Interested parties can volunteer to clean wildlife habitats.

Đáp án đúng: (B) Supporters like you help preserve the park for public use.

144.

1. **generations**
2. lifestyles
3. committees
4. planners

đáp án đúng: (A) generations

145.

1. designer
2. designs
3. designing
4. designed

đáp án đúng: (D) designed

146.

1. researching
2. organizing
3. leading
4. funding

đáp án đúng: (D) funding

PART 7

Question 147 – 148

***Crescent Moon Bistro***

Located along the eastern shore of Canawap Bay, the Crescent Moon Bistro is a unique venue for birthday parties, weddings, corporate gatherings, and a host of other social events. Our chefs work with you to craft a perfect menu, while our coordinators will see to it that your event is superbly organized. Rental pricing is based on the date, type of event, and number of attendees.

You are welcome to tour our facility on October 10 from 11:00 A.M. to 2:00

P.M. Meet with our coordinators and culinary staff, and sample items from our creative menu. Admission is free, but registration is required. We are

offering 25% off on any booking made during this open house on October 10.

147. What is being advertised?

1. A vacation rental
2. A new hotel
3. **An event space**
4. A summer camp

Đáp án đúng: (C) An event space

148. What will be offered on October

10?

1. **A discounted reservation rate**
2. A special concert
3. A famous recipe book
4. A class by a famous chef

Đáp án đúng: (A) A discounted reservation rate

Question 149 – 150

**To**: Processing Plant Managers

**From**: Sunlight Sugar Executive Board

**Date**: June 15

**Subject**: News

We are pleased to announce that, following our strongest quarter in over three years, we were ranked as the number-two sugar distributor in the region in the June 1 edition of *Sugar Industry Times*. We are extremely grateful to all our employees, who helped make this possible through their hard work and dedication.

To celebrate this achievement, we would like to recognize employees with a bonus to be added to their July 15 paycheck. Plant managers at each location should inform staff at the next plant meeting on July 1. Thank you for helping us achieve our goals.

149. What is indicated about Sunlight Sugar?

1. It is changing the payday schedule.
2. It publishes the Sugar industry Times.
3. **It was established more than three years ago.**
4. It was previously the number-one distributor of sugar.

Đáp án đúng: (C) It was established more than three years ago.

150. When will plant managers announce an employee bonus?

1. On June 1
2. On June 15
3. **On July 1**
4. On July 15

Đáp án đúng:

Question 151 – 152

**Ella Santos [10:02 A.M.]**

Good morning. I purchased two tickets to Friday night’s performance. However, my business trip was rescheduled, and I won’t be in London on Friday. Can I get a refund for this purchase?

**Mai Tong, Customer Service [10:04 A.M.]** Thank you for contacting us. Unfortunately, the Mosella Palladium’s policies do not allow refunds. We offer exchanges for tickets of equal or lesser value. You can view our entire season, which has a variety of music, dance, and theatre, at [www.mosellapalladium.co.uk.](http://www.mosellapalladium.co.uk/) **Ella Santos [10:07 A.M.]**

I reviewed the season schedule before contacting you. Can you switch the tickets now, or must I call your phone number? I’ve already made a selection.

**Mai Tong, Customer Service [10:08 A.M.]** I can help with that. What would you like to see instead?

**Ella Santos [10:10 A.M.]**

I’d like two tickets to the Gaperstein Orchestra on 22 October.

151. What most likely is the Mosella Palladium?

1. A sports stadium
2. **A performance venue**
3. A dance company
4. A theatrical group

đáp án đúng: (B) A performance venue

152. At 10:08 A.M., what does Ms. Tong mean when she writes, “I can help with that”?

1. She will send a brochure.
2. She will arrange a phone call.
3. She can process a refund.
4. She can exchange some tickets.

Đáp án đúng: (D) She can exchange some tickets.

Question 153 – 154

**To**: Ted Lee [<ted](mailto:ted.lee@comconnecting.com).[lee@comconnecting.com>](mailto:ted.lee@comconnecting.com)

**From**: Agnaldo Paes [<ap](mailto:apaes@manosinc.corn)a[es@manosinc.corn](mailto:apaes@manosinc.corn)>

**Date**: May 3

**Subject**: Interview Dear Mr. Lee,

Thank you for your interest in the master electrician position here at Manos Contracting, Inc. Your résumé is very impressive, and I would like to schedule an in-person interview sometime next week. Does next Tuesday afternoon work for you? I am usually in the office until 6 p.m. If Tuesday is not convenient, perhaps Wednesday morning would be acceptable? Any time after 9 a.m. works for me. My office is on the second floor of our main building, which is located at the end of Elkton Street. Since this is only our first meeting in the interview process, I do not expect it to last longer than one hour. I look forward to hearing

from you soon.

Sincerely. Agnaldo Paes

Assistant Director of Human Resources Manos

Contracting, Inc,

153. What is probably true about Mr. Lee?

1. He is moving to a new town.
2. **He is an experienced electrician.**
3. He has recently received professional certification.
4. He will be offered a job at the interview.

Đáp án đúng: (B) He is an experienced electrician.

154. When is Mr. Paes most likely NOT available for an interview?

1. Tuesday at 3:15 P.M.
2. **Tuesday at 6:30 P.M.**
3. Wednesday at 9:30 A.M.
4. Wednesday at 11:30 A.M.

Đáp án đúng: (B) Tuesday at 6:30 P.M.

Question 155 – 157

**Mazullo’s Deep-Dish Pizza**

Get a taste of the best pizza in Chicago! We have been serving authentic deep- dish Chicago-style pizza since Tonia Mazullo opened the original restaurant in a humble shop in Bridgeport. Thirty-five years later, her children and grandchildren continue to craft delectable pizzas using traditional Mazullo-family dough and tomato sauce recipes.

We offer dine-in carryout and delivery service within three miles of our locations.

155. What is true about Mazullo's Bridgeport shop?

1. It has recently expanded.
2. It is under new management.
3. it does not offer delivery.
4. It was the first location to open.

Đáp án đúng: (D) It was the first location to open.

156. What is indicated about Mazullo's pizzas?

1. They are reasonably priced.
2. They are imported from Chicago.
3. **Their sauce is made from a family recipe.**
4. Their vegetable toppings come from Mazullo-owned farms.

Đáp án đúng: (C) Their sauce is made from a family recipe.

Question 158 – 160

**Kendinburgh Transit**

64 Panteland Rd

Kendinburgh, TD9 5UW

Callum Stevenson

42 Leicester Road

Girvaton, P24 9QS 3 January

Dear Mr. Stevenson,

* [1] —. We are happy to have you as part of the Kendinburgh Transit team. Prior to your receiving training on the vehicle you will be assigned to, we must first ensure that your medical documentation is up-to-date.

— [2] —.

The main priority of public transport is the safety of passengers and other motorists. Your ability to safely operate a bus in city traffic and changing weather conditions depends in part on your good health. For this purpose, you will need to undergo a pre- employment physical checkup. To make an appointment, please call (0500) 555 0140.

* [3] —. Your examination will be performed by a physician selected by Kendinburgh Transit, and you will not be charged for it. — [4] —. Please present the physician's report to your supervisor on your first day.

We look forward to working with you. Kristine Yerkes

Kendinburgh Transit

158. Who most likely is Mr, Stevenson?

1. A driver
2. A mechanic
3. A medical assistant
4. A city official

Đáp án đúng: (A) A drive

159. What is Mr. Stevenson asked to do by phone?

1. Extend his medical leave
2. **Schedule an examination**
3. Contact his supervisor
4. Inquire about weather conditions

đáp án đúng: (B) Schedule an examination

160. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“To that end, we need you to complete one more task before beginning employment with us next month.”

1. [1]
2. **[2]**
3. [3]
4. [4]

Đáp án đúng: (B) [2]

Question 161 – 163

**A Changing of the Guard at Rolidge**

**Motors**

**by Nathan Kekana**

DURBAN - Rolidge Motors has announced that Cara Walters will be the next CEO of the Durban-based company. Ms. Walters succeeds Thomas Hsing, who has served in the role for fifteen years and is retiring. Most recently, Ms. Walters was executive vice president for Cermak & Holden Ltd. which she helped to grow into one of the largest electronics firms in South Africa.

This marks Ms. Walters’ return to Rolidge Motors, where she began her career after graduating from university. She completed the Rolidge Leadership Programme and stayed for seven years before moving on to Cermak & Holden.

“Ms. Walters has both the leadership experience and inside knowledge of Rolidge Motors to make her tenure here successful,” remarked Mr. Hsing. “We are excited to have Ms. Walters Join us,” added Matilde Bekwa, Rolidge Motors' chairman of the board. “Her work at Cermak & Holden has been remarkable, and we look forward to benefiting from her visionary leadership.”

161. What does the article mainly discuss?

1. The benefits of a leadership training program
2. A successful electronics company
3. **The appointment of a new CEO**
4. A company opening in Durban

Đáp án đúng: (C) The appointment of a new CEO

162. What is indicated about Ms. Walters?

1. She worked in several departments at Cermak & Holden.
2. **She was hired by Rolidge Motors after finishing university.**
3. She was a professor before starting her own company.
4. She specializes in saving struggling companies.

Đáp án đúng: **(B) She was hired by Rolidge Motors after finishing university.**

163. Which of Ms. Walters’ qualifications is mentioned by both Mr. Hsing and Ms. Bekwa?

1. Her popularity among colleagues
2. Her innovations at Cermak & Holden
3. Her academic credentials
4. Her reputation as a business leader

Đáp án đúng: (D) Her reputation as a business leader

Question 164 – 167

**To**: [skim@jigyeapartment.com](mailto:skim@jigyeapartment.com) **From**: [larue@waterservices.org](mailto:larue@waterservices.org) **Subject**: Water Shut-off

**Date**: 7 January Dear Mr. Kim,

Because of a maintenance project, the water to Jigye Apartments will be turned off for several hours next Wednesday, 12 January. The interruption will begin at 11:00 A.M. Water service will be restored by 5:00 P.M. Please inform all of your building’s tenants in advance about the interruption, as well as these general guidelines:

1. After the water is turned back on, air in the pipes may cause sudden bursts of water. You can fix this problem by running water slowly at first.
2. For any other issues that occur after water service is returned, call our Customer Service desk at the number listed on our Web site for your specific area.
3. Maintenance workers do their best

to work quickly and finish as scheduled**.**

This service interruption is necessary to improve the quality of your water service in the future. We apologize for any inconvenience and thank you for your patience.

Best regards,

Pierrick de la Rue

164. According to the e-mail, when can residents expect to use water again?

1. At 7:00 A.M.
2. At 11:00 A.M.
3. At 3:00 P.M.
4. At 5:00 P.M.

Đáp án đúng: (D) At 5:00 P.M.

165. Who most likely is Mr. Kim?

1. A plumber
2. **A building manager**
3. A construction worker
4. A customer-service agent

Đáp án đúng: (B) A building manager

166. What potential issue does Mr. de la Rue mention?

1. (A) There could be an additional maintenance charge.
2. There could be a leak in the main water line.
3. **There might be problems with the water flow.**
4. There might be a follow-up check in a week.

Đáp an đúng: **(C) There might be problems with the water flow.**

167. What is indicated about the residents of Jigye Apartments?

1. **They should call a specific number with any concerns.**
2. They should try to decrease their water usage.
3. They have complained to the Customer Service desk.
4. They have scheduled a tenant meeting on January 12.

Đáp án đúng: **(A) They should call a specific number with any concerns.**

**To**: South Street Bank staff

**From**: William Rees-Yates, Chief Executive Officer

**Date**: May 12

I am pleased to announce that our bank is expanding. Thanks to our creative marketing and award-winning customer service, the demand for our services has been growing.

— [1] —. We will therefore be opening a branch in Leesburg this year.

Although the new branch will not be in operation until July 1, it is already virtually ready to open. — [2] —. There remain, however, a couple of job openings to be filled that can be viewed at [www.southstreetbank.com/jobs.](http://www.southstreetbank.com/jobs) If any of our current staff are interested in transferring to the Leesburg branch, we encourage you to review the vacancies soon and apply at the Web site listed above. Please contact Human Resources with any questions. — [3] —.

Meanwhile, our business continues to thrive and grow in other ways. — [4] —. We have recently been nominated for the Business of the Year award by the Chamber of Commerce. This is a significant achievement, due in no small part to the dedicated work of our outstanding team. On behalf of our management team, thank you

very much and congratulations.

168. What is the memo mainly about?

1. A merger with another company
2. The hiring of several new staff
3. A temporary closing for renovations
4. **The opening of a new branch**

Đáp án đúng: **(D) The opening of a new branch**

169. What are staff invited to do?

1. Join a local business group
2. Attend a celebratory gathering
3. **Review information on a Web site**
4. Submit ideas for better customer service

Đáp án đúng: **(C) Review information on a Web site**

170. What is one achievement Mr. Rees- Yates mentions?

1. **An award nomination**
2. A positive review in a local publication
3. An invitation to a popular event
4. An unexpected increase in investment

Đáp án đúng: **(A) An award nomination**

171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Most Leesburg staff have already been recruited."

1. [1]
2. **[2]**
3. [3]
4. [4]

Đáp án đúng: **(B) [2]**

Question 172 – 175

Monday, 8 May

**Gabriel Li (9:10 A.M.)**

Good morning, everyone. I want to remind you that Larkin Landscaping will be here at Derryco tomorrow morning to remove the trees from the front parking area. My workers will block off the area before the contractor arrives, so you and your staff should plan to find parking elsewhere or use public transit.

**Ave Abberton (9:11 A.M.)**

I have a client, Jan McGonagle, who will be driving in from Belfast to meet with me at 10:00 A.M. What should I tell her? Can she contact the facilities department?

**Martin Beattie (9:12 A.M.)**

There's heavy rain in the forecast. Are you sure the tree work will go forward?

**Gabriel Li (9:13 A.M.)**

Yes, give Ms. McGonagle my mobile phone number and have her call me when she arrives. I will direct her around the back. The spots there will be reserved for visitors only.

**Gabriel Li (9:14 A.M.)**

And yes, Larkin assured me the crew comes out rain or shine.

**Daniel Deegan (9:15 A.M.)**

Remember, too, that we can approve team members to work from home tomorrow. Just make sure that all conference calls are listed on the master schedule on the intranet. **Gabriel Li (9:16 A.M.)**

Right. Thank you, all.

172. Who most likely is Mr. Li?

1. A landscaping crew member
2. A delivery coordinator
3. A warehouse worker
4. A facilities supervisor

Đáp án đúng: (D) A facilities supervisor

173. Why will Ms. McGonagle contact Mr. Li?

1. To schedule a visit with him
2. **To obtain parking assistance**
3. To get a list of directions to the office
4. To advise him of transit delays

Đáp án đúng: **(B) To obtain parking assistance**

174. What is likely to happen on May 9?

1. **Some Derryco employees will work at home.**
2. Derryco will be closed for business.
3. Ms. McGonagle will stay in a local hotel.
4. Mr. Deegan will cancel a conference call.

Đáp án đúng: **(A) Some Derryco employees will work at home**

175. At 9:14 A.M., what does Mr. Li mean when he writes, “the crew comes out rain or shine”?

1. The weather forecast is probably wrong.
2. **The outdoor work will proceed as scheduled.**
3. Larkin Landscaping employs an outstanding group of workers.
4. Derryco employees should prepare for bad weather.

Đáp án đúng: **(B) The outdoor work will proceed as scheduled.**

Question 176 – 180

**Sunrise Aerospace**

We are pleased to announce that our latest design, the Suppliss Seat, will be introduced on Honshu Express’s Tokyo-Osaka service route, which is scheduled to debut soon. Since last February, our design team has worked closely with Honshu Express to produce a comfortable seat that meets the most stringent safety standards. Like all our products, it is made of lightweight yet durable materials, resulting in significant fuel-cost savings over time. The prototype for the Suppliss Seat has received high marks from designers and was nominated for a Henry Design Award in January.

**To**: Joseph Tama

[<jiania@sunriscaerospace.co.au](mailto:jiania@sunriscaerospace.co.au)>

**From**: Yoshi Yamamoto

[<y](mailto:yyamamoto@honshuexpress.co.jp)y[amamoto@honshuexpress.co.jp](mailto:yyamamoto@honshuexpress.co.jp)> **Subject**: Information **Date**: 8 March

Hello, Joseph,

I hope that you are well. Many thanks for your quick turnaround since we tested the product with a small group of consumers last month. The features your team added to the initial design are perfect, particularly the optional footrests. We were also impressed with the overall style and noticed how well the seats fit in with the contemporary look of our air carrier interiors.

By the way, the Tokyo-Osaka service route will go operational at the end of April. I’ll send you the details next week so that you can post them on your Web site.

Thanks again, Yoshi

176. What is the purpose of the Web page?

1. To invite feedback about a service
2. To announce a business merger
3. **To publicize a successful product**
4. To nominate a product for an award

Đáp án đúng: **(C) To publicize a successful product**

177. What type of industry does the design team support?

1. **Airline**
2. Technology
3. Education
4. City transit systems

Đáp án đúng: **(A) Airline**

178. What characteristic of the Suppliss Seat is

NOT mentioned?

1. It is lightweight.
2. It supports the feet.
3. It features a contemporary style.
4. **It has a reclining position.**

Đáp án đúng: **(D) It has a reclining position.**

179. What does the e-mail indicate about the consumer tests?

1. They have not yet been completed.
2. **They resulted in design changes.**
3. They took place on a specific route.
4. They did not meet all safety standards.

Đáp án đúng: **(B) They resulted in design changes.**

180. When will the Suppliss Seat come into

regular use?

1. In January
2. In February
3. In March
4. **In April**

Đáp án đúng: **(D) In April**

Question 181 – 185

**Leasing Opportunities**

La Gardina Mall offers a unique shopping experience in a beautiful setting of landscaped gardens, courtyards, and fountains. The mall features retail shops that range from well- known chain stores to one-of-a-kind boutiques, as well as a large variety of restaurants and cafes.

With 300,000 square meters of pedestrian- only retail space, La Gardina Mall attracts more than four million visitors per year. It is a shopping and dining destination for local Bay Shore residents and tourists alike.

If you would like more information about leasing retail or restaurant space at La Gardina, please contact Cecilia Goncalves, our Leasing Administrator, at [cgoncalves@lagardina.com.](mailto:cgoncalves@lagardina.com) While most of our space is occupied by long- term lessees, a limited number of seasonal contracts (four months minimum) are available..

**From**: Marco Sabatini

[<ms](mailto:msabatini@sabatinileather.com)a[batini@sabatinileather.com>](mailto:msabatini@sabatinileather.com)

**Date**: 25 March

**Subject**: Retail space **Attachment**: List of product Dear Ms. Goncalves:

As owner of Sabatini Leather Goods, I would like to express interest in a short-term leasing opportunity at La Gardina Mall.

Sabatini Leather Goods is a small company that manufactures and sells souvenir handbags and wallets. Our high-quality leather products are imprinted with the name of the tourist destination where they are sold. I have attached some images of our best-selling items from our most recent temporary shop in Glastonbury, where we had our best sales performance in the company’s history. We have sold our products in 24 different locations so far, all with great success.

We have been looking for a place in Bay Shore for a while, and La Gardina Mall seems to be a good lit. We would like a space of about 150 square meters for a three-month period over the summer tourism season. Could you please call me at 555-0125 so that we can discuss this matter further?

Respectfully,

Marco Sabatini

181. What is suggested about La Gardina Mall?

1. **It is located in Bay Shore.**
2. It is open only in the summer.
3. It recently added many new shops.
4. It features mainly fashion boutiques.

Đáp án đúng:

182. In the advertisement, the word “occupied” in paragraph 3, line 3, is closest in meaning to

1. **filled**
2. captured
3. kept busy
4. made steady

đáp án đúng: (A) filled

183. What is the main purpose of the e-mail?

1. To promote a new botanical garden
2. To profile a popular company
3. **To inquire about a potential business deal**
4. To ask about job opportunities at a mall

Đáp án đúng: (C) To inquire about a potential business deal

184. What is indicated about Sabatini Leather Goods products?

1. They are sold online.
2. They are often discounted.
3. **They are marketed to tourists.**
4. They are manufactured in Glastonbury

Đáp án đúng: **(C) They are marketed to tourists.**

185. What will Mr. Sabatini and Ms. Goncalves most likely have to negotiate?

1. The location of a store
2. **The length of a contract**
3. The size of a retail space
4. The cost of a monthly lease

Đáp án đúng: **(B) The length of a contract**

Question 186 - 190

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **TYCHE FINE CARPETS -** Pleiades Collection  Product Availability (updated daily) | | | | | |  |
| **Name** | **Size (cm)** | **Shipping Weight** | **Quantity Available (today)** | **Quantity Available (in 30**  **days)** | **Quantity Available (in 60**  **days)** |  |
| Artemis | 190 x 280 | 13 kg | 30 | 60 | 0 |  |
| Hera ' | 190 x 280 | 14 kg | 16 | 20 | 0 |  |
| Janus | 160 x 230 | 1 **1** kg | 0 | 0 | 20 |  |
| Iris | 120 x 170 | . 9 kg | 1 0 | 15 | 1 5 |  |

**To**: Frieda Zuckerman

**From**: Miles Sorrell

**Date**: February 5

**Subject**: Logistical arrangements

**Attachment**: Photos

Dear Ms. Zuckerman:

I regret to inform you that Tyche Fine Carpets, the supplier we selected for the carpets in The Pavel Hotel’s lobby and lounge areas, will not have our chosen pattern available until after the hotel’s anticipated opening date of March

1. Attached are photographs of several alternative selections that I believe will work well with the decor. They are all made of the same material as the previous selection, and the prices are comparable. With the grand opening less than a month away, I need a decision from you as soon as possible. Even with this last-minute change, I am certain that The Pavel Hotel will provide the ambience we have set out to create.

Thank you,

Miles Sorrell

**Pavel Hotel Open**

by Lavonne Coe (Centerville—March 2) Former city court judge Mildred Simpson joined owner Patrice Snell yesterday to celebrate the opening of The Pavel Hotel in downtown Centerville, between the library and the visitors center. Once the city’s courthouse and Ms. Simpson’s workplace, the existing structure had been vacant for the past nine years. Now the space boasts 34 elegant rooms, an inviting lounge with a fireplace, and a gorgeous lobby. An on- site cafe is expected to open next month. The interior, designed by Miles Sorrell, retains the

old features of the building, such as expansive windows and high ceilings, while creating a warm and inviting space.

186. What does the chart indicate about all the carpets in the Pleiades Collection?

1. They will be available in 60 days.
2. They are currently in stock.
3. **They have different weights.**
4. They are the same size.

Đáp án đúng: **(C) They have different weights.**

187. What carpet did Mr. Sorrell originally order?

1. Artemis
2. Hera
3. **Janus**
4. Iris

Đáp án đúng: **(C) Janus**

188. What does Mr. Sorrell ask Ms. Zuckerman to do?

1. Delay the hotel's opening
2. **Select a substitute item**
3. Order some different furniture
4. Send photographs of the lobby

Đáp án đúng: **(B) Select a substitute item**

189. According to the article, what occupied the building prior to The Pavel Hotel?

1. A library
2. A visitors center
3. **A courthouse**
4. A café

Đáp án đúng: **(C) A courthouse**

190. What is indicated about The Pavel Hotel?

1. **It opened on schedule.**
2. It was under construction for nine years.
3. It is becoming a tourist destination.
4. It is managed by Ms. Simpson.

Đáp án đúng: **(A) It opened on schedule.**

Question 191 – 195

**From**: Optieris Office of Parking and Transportation

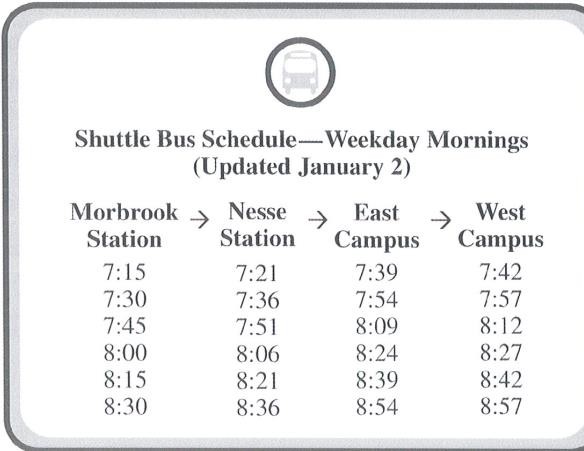
**To**: All Optieris staff

**Date**: December 20

**Subject**: Upcoming enhancements to our shuttle bus system

In direct response to your helpful feedback, we would like to announce a number of improvements to the shuttle system that connects the Optieris campus with the Morbrook and Nesse train stations. The following changes will go into effect on January 2:

1. A third bus will be added to our fleet to increase service frequency as well as capacity in case one bus is ever down for maintenance. Buses will now run every 15 minutes instead of 30 minutes.
2. A second campus stop will be added. Besides the current stop at the main administration building on the east side of the Optieris campus, there will be a second stop to better accommodate all our staff.
3. A service will be added in the evening. It will depart the Optieris campus 30 minutes later than the current last service of the day. Thanks again for your input. For the sake of our environment, we are proud to facilitate your use of public transportation by making our shuttle bus service more convenient than ever.



**From**: Sofia Edgren

[<s](mailto:sofiaedven@lekmail.corn)o[fiaedven@lekmail.corn](mailto:sofiaedven@lekmail.corn)>

**To**: Sharani Khamis

[<s.k](mailto:s.khatnis@optieris.com)h[atnis@optieris.com>](mailto:s.khatnis@optieris.com)

**Subject**: Applicant interview at Optieris

**Date**: January 25 Dear Ms. Khamis,

Thanks for inviting me to an interview with

Mr. Rochon next week on the Optieris campus. I am certainly excited to be a finalist for this position in quality control. I also appreciate your sending me the company shuttle bus schedule. I will take a train arriving at Nesse Station at 7:55 A.M., and then your shuttle bus upon arrival, which should get me to your West Campus at a reasonable time.

Sincerely,

Sofia Edgren

191. What reason is given for updating the shuttle bus system?

1. **Optieris employees provided feedback.**
2. The current bus fleet is getting old.
3. More staff are coming to work by train.
4. Optieris has built new facilities on its campus.

Đáp án đúng: (A) Optieris employees provided feedback.

192. What will be one change to the bus system from January 2?

1. Buses will create less air pollution.
2. **Buses will be more frequent.**
3. Each bus will follow a different route.
4. The first morning bus will run earlier.

Đáp án đúng: **(B) Buses will be more frequent**

193. What bus stop will be added to the route?

1. Morbrook Station
2. Nesse Station
3. East Campus
4. **West Campus**

Đáp án đúng: **(D) West Campus**

194. Why will Ms. Edgren visit the Optieris campus?

1. To finalize a contract between her company and Optieris
2. To run a quality-control check
3. To attend a training session
4. **To pursue an employment opportunity**

Đáp án đúng: **(D) To pursue an employment opportunity**

195. What time does Ms. Edgren expect to get off her bus at Optieris?

1. At 7:57 A.M.
2. At 8:12 A.M.
3. **At 8:27 A.M.**
4. At 8:42 A.M.

Đáp án đúng: **(C) At 8:27 A.M.**

**Question 196 – 200**

****

I used Bright Now Home’s new in-store customer pickup for the first time this week. The service was a big time-saver because my order was ready for me when I got to the store. Since I had already paid online, I didn’t have to wait in the regular line in the store.

Unfortunately, I didn’t double-check my order before I left the store. When I arrived at the house I was working on, I realized I had received only one of the two gallons of BN-101 paint I had ordered. I called the store immediately, and the manager arranged for me to pick up the missing gallon of paint at the location closest to where I was working. Also, he gave me my money back for both gallons. I will definitely use this service again!

Jesse Beeby

To: Jesse Beeby [<j](mailto:jheeby@jbeebyinc.com)h[eeby@jbeebyinc.com](mailto:jheeby@jbeebyinc.com)> From: Hattie Jones

[<h](mailto:hattie.jones@brightnowhorne.com)a[ttie.jones@brightnowhorne.com](mailto:hattie.jones@brightnowhorne.com)> Date: September 19

Subject: Online Order Mr. Beeby,

We are glad to have served your business recently. We saw the comments you posted about us on uopine.com, and we are grateful to you. It was nice to hear that our flagship location was so convenient to your work site and that you were able to pick up your missing paint there.

We stand behind our products and services and look forward to seeing you again soon. After all, the rainy season is almost here, so now is a great time to come in and get the tools you need for those upcoming roof jobs!

Hattie Jones

Customer Service Manager Bright Now Home

196. What most likely is Mr. Beeby’s job?

1. Salesclerk
2. **Housepainter**
3. Delivery driver
4. Real estate agent

Đáp án đúng: **(B) Housepainter**

197. What item did Mr. Beeby need more of?

1. **Coastland Gray**
2. Linwall Gray
3. Brightwyn Green
4. Foxdell Green

Đáp án đúng: **(A) Coastland Gray**

198. Where did Mr. Beeby pick up the item missing from his order?

1. At the northwest store
2. At the northeast store
3. At the southwest store
4. **At the southeast store**

Đáp án đúng: **(D) At the southeast store**

199. What is indicated about Bright Now Home?

1. It has design experts in stores.
2. It provides same-day delivery service.
3. **It sells supplies for building maintenance.**
4. It offers coupons on its Web site.

Đáp án đúng: **(C) It sells supplies for building maintenance.**

200. What is one purpose of Ms. Jones’s e-mail?

1. To introduce a new service
2. **To thank a customer**
3. To announce a seasonal sale
4. To explain a policy change

Đáp án đúng: **(B) To thank a customer**